

Tampa | Nov. 13-14

For more information, call Kay Fergason at (904) 282-9040 or e-mail: kayfergason@gmail.com

FLORIDA LAB SUMMIT 2015

Laboratory and Allied Health Professionals Educational Conference KEISER UNIVERSITY

5002 W. Waters Ave., Tampa, FL

PROGRAM		
	F	RIDAY, NOVEMBER 13, 2015
7:30am – 1:30 pm	REGISTRATION	
8:00am -8:20am	WELCOME CEREMONY GENERAL SESSION	
8:30am – 9:20 am 1 contact hour Supv./Admin	#1	 KEY NOTE PRESENTATION: HOT TOPICS IN LABORATORY REGULATIONS Describe the use of glucose meters in critically ill patients Update on status of FDA regulation of Laboratory
8:30am – 11:55am 3.5 contact hours General *AMT credit only	#2	WHEN SECONDS COUNT Participants will be able to recognize the warning signs and symptoms of a heart attack and stroke which will allow immediate action to minimize the damage or save the patient's life. In addition, attendees will be updated on the steps on CPR and evaluating EKG Rhythms, not to diagnose, but to inform the physician if the rhythm is abnormal and needs immediate attention. Presented by: CENTRAL FLORIDA HEALTH AND SAFETY TRAINING CENTER, INC., Lakeland. FL

















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Friday, November 13, continued

Friday, November 13, com	tinued	
9:30am – 10:20am	#3	ANTIBIOTIC RESISTANCE:
1 contact hour Microbiology	110	The Case For Diagnostics To Help Direct Therapy
Wheroblology		One of the greatest global threats is the rising tide of antibiotic resistant bacteria. Yet even
		with this crisis, many doctors prescribe antibiotics based on symptoms rather than rely on
		diagnostics that could better define what antibiotic – or even if one is needed at all.
		Indiscriminate use of antibiotics may lead to other consequences, such as treating for
		pneumonia can lead to C. difficile.
		NORMAN MOORE, Ph.D.
		Director of Scientific Affairs, Infectious Diseases, Alere. Sponsored by ALERE
9:30am – 10:20am	#4	SWEET! ELECTRONIC MONITORING CHANGED OUR BEDSIDE
1 contact hour Supv./Admin.		GLUCOSE TESTING IN THE CRITICALLY ILL
•		Collaboration with Lab, Critical Care Nursing and Informatics to improve process for
		Glucose Monitoring in our Critically III patients. Development of standard rules in the
		Hospital Information System to support care provided by Physicians, Nursing and
		Laboratory.
		THERESA OHRMUND, MBA, MT(ASCP), CIC, SSGB
		Director of Laboratory Services, Lakeland Regional Health
		JANICE ANDERSON, BA, BSMT, POCC(AACC)
		Point of Care Supervisor/Safety Officer Laboratory Services, Lakeland Regional Health.
40.00 40.05		Sponsored by CLMA, GULF COAST CHAPTER
10:20am – 10:35am		REFRESHMENT BREAK: VISIT EXHIBITORS
10:35am – 11:55am 1.5 contact hours	#5	AUTOIMMUNE THYROID DISEASE
Serology/Immunology		This presentation will discuss the normal physiology of the thyroid, pathological conditions
		that affect the thyroid, and laboratory diagnostic tests for various thyroid diseases. We will
		take a critical look at the advantages and disadvantages of the tests that are used in the
		clinical laboratory.
		ERIC S. HOY, Ph.D., SI(ASCP), Clinical Associate Professor (retired)
		Department of Medical Laboratory Sciences, The University of Texas Southwestern Medical
		Center, Dallas. Sponsor: GLOBAL FOCUS MARKETING and DISTRIBUTION, Ltd.
10:35am – 11:55am 1.5 contact hour	#6	PRACTICAL APPLICATIONS OF D-DIMER ASSAYS
Hematology		This program will address the methodologies, interpretation, use and pitfalls of the D-Dimer
		assay in the evaluation of venous thromboembolism (VTE).
		CINDY JOHNS, MSA, MASCP, MLS(ASCP) CMSHCM
		Sr. IT Technical Specialist, LabCorp Burlington

















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Friday, November 13, continued

Friday, November 13, con	шиеи	
1:55am – 1:00pm		LUNCH, INFOMERCIALS, EXHIBITS and Door Prize Drawings Sponsored By: CENTRAL FLORIDA POINT OF CARE NETWORK
1:00pm – 1:50pm 1 contact hour Supv./Admin.	#7	YOU WANT ME TO WHAT? WITH THEM? AND MONITOR IT? Challenges of implementing and monitoring a Point of Care Test!
•		KAREN JENKINS, MT(ASCP), POCC (AACC)
		Point of Care and Database Coordinator, Emory Healthcare, Atlanta, Ga. Founding member
		of Georgia Point of Care Network, AACC Southeast Section. Past-Chair and Chair Elect for
		the Critical and Point of Care Testing Division of the AACC. Sponsored By: PATHFAST
1:00pm - 2:50pm	#8	MY ACHING JOINTS! A COMPARISON OF VARIOUS TYPES OF
2 contact hours Serology/Immunology	πο	ARTHRITIS
		In comparing the various types of arthritis, we will discuss the causes, testing, diagnosis, and
		treatment of the different arthritis.
		TRYOG WOVEN DE GYALGODE GUELLA LA LA DESCRIPTION DE LA LA LA DESCRIPTION DE LA LA LA LA DESCRIPTION DE LA
		ERIC S. HOY, Ph.D., SI(ASCP), Clinical Associate Professor (retired), Department of
		Medical Laboratory Sciences, The University of Texas Southwestern Medical Center, Dallas. SPONSORED BY: GLOBAL FOCUS MARKETING and DISTRIBUTION, Ltd.
1:00pm – 4:30pm	40	ICD-10 – IT'S HERE!
3.5 contact hours	#9	Still Have Questions? What are the Impacts? What does Your
General		Documentation have to do with the Claims?
		Documentation have to do with the Claims:
		The next steps in your ICD-10 transition requires evaluating those areas where ICD-10 is having the largest impacts: Productivity, Documentation (Evaluation & Management and
		ICD-10), Code Accuracy, Claims Delays & Denials, Audit reviews. This session will focus
		on the ICD-10 and documentation roles the clinical support staff have on each patient
		encounter; Chief Complaint, HPI, ROS, PSFH, and Physician orders. and outlining how all
		of these components are reviewed and comprise a valid encounter during a medical audit.
		TRISH STONE, RHIA, CPMA, CHSP, CPC
		AHIMA Approved ICD-10-CM/PCS Trainer; Program Manager: Revenue Cycle Training
		and Education Services, University of Central Florida, College of Medicine, Regional
		Extension Center, Orlando

















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Friday, November 13, continued

2:00pm – 2:50pm 1 contact hour Supv./Admin.	#10	RAPID IMPROVEMENT EVENTS IN CLINICAL MEDICINE Need to solve a major quality related issue in clinical medicine quickly? A Rapid Improvement Event (R.I.E.) may be the answer!!! A Rapid Improvement Event is an all-day event with the appropriate managers, subject matter experts and staff focused on the single task of developing and implementing the solution to any issue. Planning and preparation for the event by the facilitator(s) is key to success. R.I.E. is a carefully executed series of steps to ensure maximum benefit and efficiency for the team and implementation of the solution. This presentation will review the R.I.E. process, event planning, the potential outcomes, case studies of R.I.E. and lessons learned.
		MICHAEL L. BISHOP, MS, MLS(ASCP) Program Director, Medical Laboratory Science, Keiser University – Orlando Campus Sponsored by: FLORIDA SOCIETY FOR CLINICAL LABORATORY SCIENCE
2:50pm - 3:10pm		REFRESHMENT BREAK: VISIT EXHIBITS, Door Prize Drawings
3:10pm – 4:30pm 1.5 contact hours Supv./Admin. General Information	#11	In the U.S., CLIA regulations provide quality standards for laboratory testing to ensure the accuracy, reliability and timeliness of laboratory test results for all Americans. CLIA certification is required for all laboratories that test human specimens for the purpose of providing information for the diagnosis, prevention, or treatment of any disease or impairment, or the assessment of health, of human beings. This presentation focus' primarily on ongoing initiatives regarding the certificate of waiver project, modification of laboratory tests. i.e. "off-label testing", Individualized Quality Control Plan (IQCP), fecal occult blood testing and updates to the proficiency testing regulations. ANN E. SNYDER, MT (ASCP) Currently the co-lead for the workgroup that developed CMS' new equivalent control
		procedure, IQCP; Survey and Certification Group; Division of laboratory Services, Centers for Medicare and Medicaid Services, Baltimore, Md.
4:30pm – 6:00pm		"MEET AND GREET" Ice Cream Social VISIT EXHIBITS and Door Prize Drawings Sponsored by: ABBOTT POINT OF CARE, i-STAT

















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PROGRAM			
SATURDAY, NOVEMBER 14, 2015			
7:30am – 1:30 pm	REGISTRATION		
8:00am – 8:50 am	#12	EMPLOYEE'S RIGHTS UNDER TITLE VII	
1 contact hour General	1112	This course will cover a general overview of Title VII of the Civil Rights Act of 1964(title VII); the Equal Pay Act of 1963 (EPA); the Age Discrimination in Employment Act of 1967 (ADEA); Title I of the American with Disabilities Act of 1990 (ADA) and the ADA Amendments Act of 2008; plus the Genetic Information Nondiscrimination Act of 2008 (GINA).	
		ELAINE McARTHUR Outreach and Training Manager, Tampa Field Office, United States Equal Employment Opportunity Commission	
9:00am – 9:50am	#13	FLORIDA LABORATORY PERSONNEL LAW AND RULES	
1 contact hour	11 10		
Law/Rules		As a licensed Clinical Laboratory Employee in the state, it is your responsibility to be	
ψΝ /		familiar with the law and rules that govern the laboratory profession. Ignorance of the law	
*Mandatory course for re-licensure of		is never a valid excuse if you are cited for non-compliance.	
Laboratory personnel		CARLEEN VAN SICLEN, MS, MLS (ASCP) ^{CM} , TS (ABB), Governor Appointee, Chair,	
		Florida Board of Clinical Laboratory Personnel Education Coordinator, Department of Laboratory Medicine and Pathology, Mayo Clinic, Jacksonville	
9:00am – 9:50am	#14	OPTIMIZING YOUR BLOOD UTILIZATION PROGRAM	
1 contact hour	π1 3		
Immunohematology		Creating a successful blood utilization requires many phases of development. After the program is developed, most blood utilization committees start to see measurable improvements. Keep the momentum of your program moving forward by optimizing often overlooked areas such as outpatient transfusion.	
		KRISTEN N. CORREIA, MPH, MT(ASCP) Director, Integrated Regional Laboratories, Largo, Florida	

















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Saturday, November 14, continued

Saturday, November 14, co 9:00am – 9:50am	1	OSHA GUIDELINES UPDATED
1 contact hour Supv./Admin/Safety	#15	This presentation will outline the 2015 changes to many of the OSHA workplace programs. The session will cover reporting requirements for OSHA, updates on post exposure guidelines for employees, the GHS standard for material safety sheets, spirometer testing updates for occupational health and other rules that will impact physician offices and laboratories. This presentation is for RMAs, office managers, physicians and laboratory personnel DR. NAOMI MELVIN, Ph.D./ EdD, MPH, MT CLC (AMT) DLM(ASCP), President SBC Lab Consultants, Chipley, Fl.
9:50am-10:05am		REFRESHMENT BREAK VISIT EXHIBITORS
10:05am - 10:55am 1 contact hour HIV/AIDS *Mandatory course for re-licensure of Laboratory personnel	#16	HIV/AIDS - into the Fourth Decade An overview of the HIV/AIDS epidemic and the frontiers of diagnosis, therapy and prevention. PAUL YATES, BS, DLM (ASCP), CIC (CBIC) Infection Control Director, Health First, Melbourne
10:05am - 10:55am 1 contact hour Molecular/Pathology *Note: One hour of Molecular CE is required for all Laboratory personnel who have had Molecular Pathology added to their state license and wish to retain this classification upon renewal.	#17	POINT OF CARE MOLECULAR TESTING – READY OR NOT, HERE IT COMES By the end of this session, participants should be able to provide examples of molecular tests Molecular Pathology available at the POC; describe the molecular techniques used in commercially available assays and articulate a plan for implementing and evaluating POC molecular tests. JOANNA JACKSON SICKLER, MPH, Director Medical Affairs, Point of Care, Roche Molecular Systems. Sponsored by: ROCHE MOLECULAR SYSTEMS
10:05am - 11:55am 2 contact hours General	#18	MANAGING PREANALYTICAL VARIABLES IN SPECIMEN COLLECTION This an intermediate course intended for phlebotomist, laboratorians, nurses and other healthcare professionals responsible for the collection, handling, processing and diagnostic testing of specimens in the clinical laboratory. A basic knowledge of phlebotomy and clinical laboratory science is required. The objective/goal of the program is to provide an understanding of the importance of factors that influence preanalytical variables in venipuncture specimen collection, processing/handling. Identify preanalytical sources of error and its impact. Focus will be placed on established guidelines, procedures and techniques for proper venipuncture, specimen collection, processing and handling, thereby enhancing sample quality and accuracy of laboratory data and quality patient care. SHRITA SMITH, MS, MT (ASCP), Global Technical Services Manager, BD Life Sciences – Sponsored by: BD LIFE SCIENCES PREANALYTICAL SYSTEMS

















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Saturday, November 14, continued

11:05am – 11:55am	#19	RISK MANAGEMENT IN ACTION
1 contact hour	#19	
Supv. / Admin		This session will enable the participant to recognize common sources of laboratory error, identify CLSI EP23 guideline as a resource for risk management, build an Individualized Quality Control Plan for a simple pregnancy test to meet the new CLIA interpretive Guidelines and recognize the variety of engineered control processes manufacturers have built into POCT devices.
		JAMES H. NICHOLS, Ph.D., DABCC, FACB, Professor of Pathology, Microbiology, and Immunology; Medical Director of Clinical Chemistry, Medical Director of Point of care Testing; Vanderbilt University School of Medicine, Nashville, Tn. Sponsored by: FLORIDA SECTION, AACC
11:05am – 11:55am 1 contact hour Microbiology	#20	ANIMAL AND VECTOR-BORNE DISEASES OF CONCERN IN HUMAN INFECTIONS
		A look at some of the zoonotic bacterial, viral, and parasitic infections than may be encountered in the clinical micro lab.
		KAREN KELLY, MLS (ASCP), Microbiology Supervisor, Watson Clinic, Lakeland
11:55am-12:55pm		LUNCH (included)
		INFOMERCIALS, EXHIBITS and Door Prize Drawings Sponsored by: FLORIDA STATE SOCIETY OF AMERICAN MEDICAL TECHNOLOGISTS
12:55pm – 1:45pm	#21	A NEW ERA IN POINT OF CARE GLUCOSE TESTING IN THE
1 contact hour Chemistry	π 41	HOSPITAL, CLINICAL AND REGULATORY IMPACT
		This session will enable the participants: (a) to understand the clinical use of point of care glucose testing in the hospital; (b) to describe the analytical challenges of whole blood glucose testing and recognize the importance of glucose meter accuracy; and (c) to describe the regulatory changes in point of care glucose testing in the hospital. EVANGELOS NTRIVALAS, M.D., PhD, HCLD/CC (AAB), D(ABMLI), Director of Medical and Scientific Affairs, Nova Biomedical, Sponsored by NOVA BIOMEDICAL
12:55pm – 1:45pm	422	CUSTOMER SERVICE / SOFT SKILLS WITH PATIENTS
1 contact hour General *AMT Credit Only	#22	Whether a patient is feeling well, or not, a little TLC and a lot of respect goes a long way to make the patient feel better and to gain your trust. The evolution of good customer service and ways to improve will be discussed.
		BRENDA HANNAH, B.S., RMA
		Program Director, Medical Assistant Program, Keiser University, Tampa campus.

















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Saturday, November 14, continued

12:55pm – 2:45pm	#23	IDENTIFICATION AND PREVENTION OF MEDICAL ERRORS
2 contact hours	#43	
Medical Errors		Understand why errors occur and the efforts that have been made to prevent them.
* Mandatory course for		Participate in group exercises utilizing standard tools for identification, analysis,
re-licensure of		remediation, and prevention of errors in healthcare settings.
Laboratory personnel.		
• •		VALERIE FULDAUER, MSHL, MT (ASCP) Ethics and Compliance Officer JFK
		Medical Center, Atlantis
1:55 pm – 2:45 pm	#24	GENETIC MUTATIONS
1.0 contact hour	1127	
Molecular Pathology		A single base change can create a devastating genetic disorder or a beneficial adaptation, or
Note: One hour of		it might have no effect. We will visit how mutations happen, and how they influence the
Molecular CE is required		future of a species.
for all Lab personnel		
who have had Molecular		OZZIE SKINNER, MT(AMT), CLT(HHS), MAOM, Supervisor, Molecular Diagnostics
Pathology added to their		Laboratory, VA Medical Center, Tampa. FL
state license and wish to		
retain this classification		
upon renewal.		
1:55 pm – 2:45 pm	405	EVERY SURVIVAL KIT SHOULD INCLUDE A RESUME
1.0 contact hour	#25	EVERT SURVIVAL KIT SHOULD INCLUDE A RESUME
General		How to create a paperless resume. Why you need, a realistic and incredible version of the
General		
		real thing, avoiding misleading and incorrect information on your resume. The QR resume
		evolution or the paper resume scenario – which one will it be, plus what to do when you are
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2:50nm - 3:10nm		evolution or the paper resume scenario – which one will it be, plus what to do when you are called for the interview. JO ANNE KOCH – OWENS, MS, MT(AMT), PBT, DLM, MLS(ASCP)cm, Author, mentor and public speaker, and consultant. Tallahassee, FL
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Saturday, November 14, continued

3:10pm – 4:00pm 1 contact hour Supv./Admin.	#27	 Where are we right now? What to expect from the Inspectors Pen to Paper suggestions – What you can do right away Let's do a practice IQCP IQCP Helpful Hints EDWINA SZELAG, MHM, BSMT(ASCP), Technical Consultant, Alere. Sponsored by ALERE.
3:10pm – 4:00pm 1 contact hour Supv./Admin.	#28	WORKPLACE VIOLENCE As a result of all the violence occurring against employees while in the work place in June of 2015 OSHA mandated that all facilities especially healthcare facilities have a disaster plan and a workplace violence plan. This presentation will outline the requirements and assist in creating a template to create a work place violence plan for your facility. This presentation is for RMAs, office managers, physicians and laboratory personnel. DR. NAOMI MELVIN, Ph.D./ EdD, MPH, MT CLC (AMT) DLM(ASCP), President SBC Lab Consultants, Chipley, Fl.

CE CREDITS PROVIDED BY: STATE OF FLORIDA (through C E BROKER) # 50 – 2288 and AMERICAN MEDICAL TECHNOLOGISTS. REMEMBER, if you attend a 1 hour course, a 2 hour course, or a 3 hour course, you MUST stay in that course for the entire session to receive continuing education credit for it. No partial credit can be awarded for any course.



*AMT credit only - applies to courses that are not laboratory related and not counted towards laboratory license renewal for Florida and Tennessee State licensed Laboratory personnel. Although these courses are designed for credit and presented for other allied personnel (Medical Assistants, Dental Assistants, Phlebotomists, Allied Health Instructors, laboratory personnel not licensed in Florida, etc.), who need continuing education credit to renew their national certifications, anyone is welcome to attend and will be awarded AMT credit.

We would like to thank the following for their help in sponsoring this meeting:

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