



Twentieth Annual Educational Conference Albuquerque, New Mexico

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Southwest Regional Point of Care Group, Inc.
Mission Statement

Point of Care patient testing is the largest expanding laboratory activity in the industry today. Patients and providers have access to laboratory testing results with short turnaround time. Although these tests are simple, they must be accurate to assure quality patient care. An educational opportunity for individuals responsible for the administration of Point of Care is limited in the Southwest.

With the Southwestern region of the United States serving a large geographical and culturally diverse area, it is our goal to help provide education and networking resources for point of care coordinators and others associated with the point of care industry. Our goal is to enhance point of care for the patient through education and networking.

CONTINUING EDUCATION CREDITS

The Southwest Regional POC Group is approved as a provider of continuing education programs in the clinical laboratory sciences by the ASCLS P.A.C.E.® Program.

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Arizona

Meeting Agenda

Thursday, November 3, 2022

	SWRPOCG Educational Conference
12:00	Registration desk will be open – walk ins accepted; includes a treat bag per registrant and dinner tickets with name badges As we celebrate our 20 th anniversary, let's meet and greet each other!
1:00	Most Asked Questions Jean Ball, MBA, MT(HHS), MLT(ASCP) Sponsored by Objectives: <ol style="list-style-type: none">1. Master the requirements for competency assessment2. Learn options for documenting competency assessment3. Share best practices with peers and a seasoned CAP inspector! Contact Hours: 1.0 Hour
2:00	Performing POC Testing at Urgent Cares and Emergency Departments Kathleen David MT(ASCP) Sponsored by Tricore Laboratories Objectives: <ol style="list-style-type: none">1. Describe the regulatory requirements for testing2. Demonstrate collaboration with stakeholders to make decisions for operations3. Design a working project plan Contact Hours: 1.0 Hour
3:00	Snack Break with Vendors (Raffle tickets distributed by vendors at their tables)
4:00	Difference in Training and Competency Kimberly Gibson, MLS(ASCP)CM Sponsored by Intermountain Healthcare Objectives: <ol style="list-style-type: none">1. Understand the difference between training and competency2. Recognize training elements(CFR 492)3. Recognize the 6 competency requirements for non-waived testing by CAP Contact Hours: 0.5 Hours
4:30	Comparison of Manual recertification with Automated Recertification Justin Maldonado, MLT(ASCP)CM, CPP Sponsored by Tricore Laboratories Objectives: <ol style="list-style-type: none">1. Manually recertify an operator in middleware2. Setup parameters for automatic recertification in middleware3. Monitor the automated recertification process in middleware Contact Hours: 0.5 Hours
6:00	Dinner at El Pinto Includes vendors & guests (RSVP required; ticketed item) Directions: 10500 4th St NW, Albuquerque, NM

Friday, November 4, 2022

7:30	Friday/late Registration – walk ins accepted; there is no discounted fee for ‘only Friday’
7:30	Breakfast for all Participants
8:00	General Membership Meeting/election/awards/raffle drawing

8:30	<p>Epidemics Through the Ages Dr Norman Moore, PhD Sponsored by Abbott Rapid Diagnostics Objectives: 1. Define what pathogens are responsible for some of the greatest global pandemics 2. Understand how many of these pandemics began and 3. Discuss how these pandemics impacted history Contact Hours: 1.0 Hour</p>
9:30	<p>Staffing Models for POCT Silka Clark MT Sponsored by Accumen Objectives: 1. Describe the three POC Optimization Opportunities within any size POC Program 2. Assess Standardization, Personnel and Test Utilization for a POC Program 3. Observe an example of targeted Process Improvement within a large POC Program to find the right-size POC Oversight and Right-Test POC Utilization Contact Hours: 1.0 Hour</p>
10:30	Morning Break – Industry Vendor Visits
11:00	Raffle Drawing & Resume Program
11:00	<p>Patient-side Testing Through the Lens of Health Equity Monique Dodd, PharmD, PhC, MLS(ASCP)CM Sponsored by Rhodes Group Objectives 1. Describe how patient expectations have evolved since the height of the pandemic 2. Describe the evolution of patient-side testing 3. Describe how point-of-care testing can support health equity Contact Hours: 1.0 Hours</p>

12:00	LUNCH and Vendor Time
12:55	Raffle Drawing and Resume Program
1:00	TBA Abbott
2:00	<p>Upcoming Changes to CLIA Regulations That May Impact POC Julie Aragon MT(ASCP) Sponsored by Tricore Laboratories Objectives: 1. Apply the changing technical consultant education requirements in the POC laboratory 2. Assess the impact of the proposed fee structure changes in their laboratory</p>

	Contact Hours: 1.0 Hour
3:00	Break
3:15	<p>Clinical Significance of Key Blood Parameters at Various POC Locations Desiree Dunnett, MBA, MLS(ASCP)CM Sponsored by Siemens Healthineers Objectives:</p> <ol style="list-style-type: none"> 1. Recognize the clinical significance of common blood gas, metabolite and electrolyte parameters used to make patient care decisions 2. Review the concepts of “lab-accuracy” as it relates to POCT 3. Identify pre-analytical, analytical, and post-analytical considerations to minimize potential sources of error in POCT <p>Contact Hours: 1.0 Hour</p>
4:15	Last door prize drawing/close of the fall annual meeting

Speaker Biographies

Jean Ball, MBA, MT(HHS), MLT(ASCP)

Ms. Ball is a certified Medical Technologist with over forty-five years of experience in laboratory medicine. Jean began her career at the CAP in 2004 as an Inspection Specialist in the Laboratory Accreditation Program (LAP) and is now an Inspection Services Manager. Before coming to the College of American Pathologists (CAP), she worked in hospital and clinic settings in every area of the clinical laboratory - as a bench technologist, supervisor, and lab administrator. Jean has also spent many hours in the classroom, teaching in medical technology and MBA programs. She has drafted classroom and online curricula and written and revised textbook materials. Jean earned her Master Black Belt Certification in Lean and Six Sigma and has participated in, and led, many project teams throughout her career. And as a mother/stepmother of five and grandmother of 11, there is never a lack of projects, personally as well as professionally!

Jean thoroughly enjoys her travels inspecting CAP- accredited laboratories and visiting her laboratory peers throughout the world.

Kathleen David MT(ASCP)

Kathleen has been in the lab field for over 40 years, and been in POCT for over 20 years. She is the Associate Director for Point of Care at TriCore Reference Lab in Albuquerque NM. Her job encompasses 3 health systems, with 16 hospitals and over 120 clinics, urgent care centers, free-standing ED/UC, and physician offices performing POCT. Her POCT team includes 6 technical supervisors and 22 POC techs. She is currently president of the Southwest Regional Point of Care Group. Kathleen has 2 children, one of whom also works at TriCore! Kathleen originally trained to be a professional opera singer, but then came to her senses and went back to her original interest in biology. She’s worked in laboratories in 5 different states, in many different positions. This position, however, is her dream job! When not working, she enjoys choral singing, reading, and seeing the sights of wherever she happens to be!

Kimberly Gibson MLS (ASCP)CM

Kimberly was born and raised in Salt Lake City, Utah. She attended Brigham Young University where she earned her Clinical Laboratory Science degree. She has worked for Intermountain Healthcare for almost 20 years. She worked for several years in Molecular Pathology and Flow Cytometry, and the last 12 years in Point of Care. She has been the Point of Care workgroup leader for Intermountain Healthcare since 2017.

Justin Maldonado, MLT(ASCP)CM, CPP

Justin is an Albuquerque native working at Tricore Reference Laboratories. He has been with Tricore for a total of 11 Years. His laboratory career started in sample receiving and he eventually became a laboratory assistant. While working as a laboratory assistant, he attended the MLT program at Central New Mexico Community College. After graduating, he immediately started working as a POCT Tech at the UNM Hospital. He worked in Point of Care for a total of 6 years and have very recently moved into a supervisor role working with the Tricore Research Institute. He enjoys working for the medical lab because it gives him an opportunity to serve his community. Outside of work he enjoys playing golf, camping, working on his family's alfalfa farm, and spending quality time with his wife and cat!

Norman Moore, Ph.D

Dr. Moore received his Bachelor's Degree from Dartmouth College and his PhD in microbiology from the University of New Hampshire. He has served on multiple NIAID grant committees, the CDC guideline group for rapid influenza testing, the College of American Pathology's and Clinical Laboratory Standards point-of care committees, and CLSI's infectious disease guideline writing committee. He has eight US and 39 non US patents and numerous publications and presentations. He received the Volwiler Fellowship Award for lifetime achievement in science in 2019. He currently serves as the Global Director of Scientific Affairs for Abbott's Rapid Diagnostic Division.

Silka Clark MT

Silka, the Director, Lab Excellence for Accumen, started her POC Career at a Level 1 Trauma Center in Denver. She then became a POC System Technical Specialist for 4 hospitals in the South Denver Metro area. Moving on she took on more responsibility in being the POC System Manager for 17 hospitals, 19 free-standing ED/UC and 175+ clinics across Colorado and Western Kansas. Before coming to Accumen she was the POC Operations Supervisor at Children's in Colorado, eventually taking over as Operations Manager there, overseeing the Outpatient Lab, Inpatient Phlebotomy and POCT Team.

Dr. Monique Dodd, PharmD, PhC, MLS(ASCP)

Monique Dodd is the Manager of Enterprise Clinical Solutions for the Clinical Innovations team at Rhodes Group – a wholly owned subsidiary of TriCore in Albuquerque, New Mexico. Her role is to design laboratory-driven targeted interventions using longitudinal data to optimize screening, diagnosis, monitoring and treatment of high cost, high risk and high frequency health conditions. She has a unique education background which brings clinical laboratory diagnostics and pharmacy together. As a Pharmacists Clinician, Dr. Dodd focuses on developing actionable and real-time clinical insights for payers, health systems and providers with the aim to improve how healthcare is delivered.

Abbott iSTAT

Julie Aragon MT(ASCP)

Julie received her BS MT from the University of New Mexico and worked in the clinical laboratory for 6 years before accepting a position with the New Mexico CLIA Program. After nearly 23 years with CLIA, she joined Tricore's Point of Care team at Lovelace.

Desiree Dunnett, MBA, MLS(ASCP)CM

Desiree is currently the Global Product Manager for Point-of-care Blood Gas where she is responsible for critical care blood gas downstream marketing globally. Desiree joined Siemens Healthineers in 2020 as a Clinical Sales Specialist serving as a subject matter expert for all point-of-care critical care testing solutions. Prior to joining Siemens Healthineers, she worked at the Cleveland Clinic for 10 years. Desiree spent 7 years overseeing Point of Care programs for different locations including the Cleveland Clinic Main Campus, Mobile Stroke Unit, critical care transport, regional hospitals, free-standing emergency departments, healthcare clinics, and physician offices.

