



Please join us for the 4th Annual
Clinical Laboratory Quality
Regional Meeting
November 13, 2015

Sentara Martha Jefferson Hospital
500 Martha Jefferson Drive
Charlottesville, VA 22911
Dominion Conference Room

**Leadership and learning are
indispensable to each other.**

John F. Kennedy



 BrainyQuote®

Target audience(s) :

- Laboratory Quality representatives
- Laboratory Managers with quality-related roles
- Sr. Management with laboratory responsibilities

Participant Level:

Intermediate

Topics:

1. Personnel Competency and Other Hot Topics in Compliance

Speaker: Dottie Hautman, BS, MT(ASCP)SC, Inspection Analyst, CAP Accreditation Programs-College of American Pathologists
Objectives

- Define competency, training, education and know the differences
- Establish appropriate test systems
- Define who may assess competency
- Open discussion on hot topics: "Ask the Inspector"

2. Managing Change to Sustain LEAN Initiatives

Speaker: John R. Hildebrandt, BS, MLT, Certificate-Lean Healthcare, Laboratory Process Consultant - Roche Diagnostics
Objectives - To understand the role and impact Change Management can have on process improvement initiatives.

- Sustaining Lean: Warning Signs
- Organizational Culture and Lean
- Principles of Change Management
- Leadership, Management, and Lean
- Impact to Customer Experience

Agenda

0830 – 0900: Check in and Continental Breakfast

0900 – 0925: Opening Remarks

0925 – 0945: Dr. Atlas Lab Safety Spectacular

0945 – 1000: Break – Networking

1000 – 1130: **Personnel Competency and Other Hot Topics in Compliance**

1130 – 1230: Lunch (provided)

1230 – 1330: **Managing Change to Sustain LEAN Initiatives**

1330 – 1345: Break – Networking

1345 – 1430: Activity

1430 – 1500: Closing remarks

Registration Information

Location:

Sentara Martha Jefferson Hospital

Maps and directions can be obtained from

<http://www.sentara.com/charlottesville-virginia/hospitalslocations/locations/martha-jefferson-hospital/directionsparking.aspx>

Cost:

\$30.00 per person – payable at the door. *Cash or check only.*

Make checks payable to “Clinical Lab Quality – Regional”

Registration:

No registration form necessary- simply call or e-mail to reserve your spot!

Please contact Sheri Terrillion

Sentara Healthcare, Quality Coordinator – Laboratory Services

By e-mail: SLTERRIL@sentara.com

By phone: (757) 252-9457

Registration requests accepted through ***Thursday October 22nd, 2015.***

P.A.C.E. credits:

3.0 P.A.C.E. credits will be awarded through the American Society for Clinical Laboratory Science, 1861 International Drive, Suite 200, Tysons Corner, VA

Questions can be submitted to Debbie Meeks, Event Coordinator:

Phone: 757-252-9456 or e-mail: dmmeeks@sentara.com