

## Registration Info:

### Registration due by April 30, 2019

\$40.00 CLMA or KEYPOCC members;

\$80.00 Non-CLMA/KEYPOCC members

Feel free to share this announcement with colleagues in your organization including POC Coordinators, nursing personnel, medical technologists, supervisors, and physician office personnel. Many organizations cover the cost for staff to attend this event, so consider submitting a request to your facility!

### Complete this form: e-mail or mail to:

**Christine McClure**

2247 Todd Road, Aliquippa, PA 15001

E-mail: [cmclure@itxm.org](mailto:cmclure@itxm.org)

P: 412.209.7391

Payment may be made by credit card at the event – but please register before April 30<sup>th</sup> so we can plan lunch and breaks!

Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
Organization: \_\_\_\_\_  
Address: \_\_\_\_\_  
\_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_  
Zip: \_\_\_\_\_  
Phone: \_\_\_\_\_  
E-mail: \_\_\_\_\_

\_\_\_\_\_ \$40.00 CLMA/KEYPOCC Members

\_\_\_\_\_ \$80.00 Non Members

Check payable to Western PA CLMA

**Includes lunch and breaks!**

***If you plan on paying at the door, please also register by call or email.***

Christine McClure - CLMA  
2247 Todd Road  
Aliquippa, PA 15001

# CLMA

Western Pennsylvania Chapter

&

**KEYPOCC**  
**KEYSTONE**  
POINT-OF-CARE COORDINATORS



**Spring Training  
For Lab  
Professionals  
Become an All-Star!**

**Tuesday May 7, 2019**

Regional Learning Alliance  
850 Cranberry Woods Drive  
Cranberry Township, PA 16066

[www.theRLA.org](http://www.theRLA.org)

724.741.1000



## Agenda:

**7:30 - 8:00am:**

**Registration/ Breakfast/ Vendor Exhibits**

**8:00am:**

**Welcome Remarks**

**8:15 – 10:15am: Opening Session:**

**Behind the Manager's Closed Door – Lessons in Managerial Leadership**

Lee Hubert, MBA-SPHR

**Voltage Leadership Consulting**

Lee is a laboratory leadership trainer and has presented at conferences throughout the country. He will give a primer on how to grow and develop staff to make them successful. His presentation touches on practical tips and tools on coaching people, resolving conflict, and erasing drama.

**All attendees will receive a copy of Lee's workbook that complements the session.**

**MSA Auditorium**



**10:15 – 11:15am:**

**Vendor Exhibits/Break**

**Our vendor-partners' sponsorship is vital to the success of this annual conference. Please take the time to visit and network with these valued colleagues.**

### **PRIZE DRAWINGS!**

**Visit each booth; have a rep initial your Vendor Map included in your packet; return your completed sheet to the registration table. Prize drawings will be held at 3:55pm.**

**11:15am – 12:15pm: General Session:**

**Staff Recruitment and Retention**

Annette Marney

You're Hired

**MSA Auditorium**

**12:15 – 1:30pm: Vendor Exhibits/Lunch**

**1:30 - 2:30pm: Breakout Sessions, Choose:**

**I. Standardizing POC Testing and Harmonizing Workflows Between Hospitals and Ambulatory Locations**

Jeanne Mumford, MT(ASCP)

Pathology Manager, Johns Hopkins Hospital

**MSA Auditorium**

**II. Quality Management Systems**

Luci M. Berte, MA, MT(ASCP),SBB, DLM, CQA(ASQ)

President, Laboratories Made Better!

Sponsored by: Bio-Rad laboratories

**Classroom 1121**

**2:30 – 2:45pm:**

**Vendor Exhibits/Break**

**2:45 – 3:45pm: Breakout Sessions, Choose:**

**I. Cost of Quality in the Laboratory**

Leonard Dunikoski, PhD., DABCC

Clinical Consultant/Trainer, BD Life Sciences

Sponsored by: BD

**MSA Auditorium**

**II. High Sensitivity Troponin Analysis**

Carl Ostrowski, RN, BSN, MT(ASCP)

Medical Scientific Liaison, Roche Diagnostics

Sponsored by: Roche Diagnostics

**Classroom 1121**

**3:45-3:55pm:**

**Break**

**Prize Drawings begin promptly at 3:55pm in the MSA Auditorium!**

**3:55-4:45pm:**

**Prizes and Final Session:**

**Manager's Roundtable Discussion**

**MSA Auditorium**

**What issues are on your mind?**

Email your topics/questions prior to the event to [john.kleinhample@stclair.org](mailto:john.kleinhample@stclair.org) and we'll try to include them in the discussion.

A panel of your colleagues will lead this interactive discussion on the hot topics of the day!

Audience participation is encouraged!



If traveling to the event, several hotel options are available within minutes of the RLA venue and can be found by exploring "hotels zip code 16066" on any search engine.



**See any board member at today's event to learn more about CLMA membership!**

**Thank you for attending!**