

REGISTRATION

Reply by Email:
thawkins@ChristianaCare.org

If additional people in your organization are interested in attending, feel free to copy this form.

There is a \$15.00 meeting registration fee for all non-KEYPOCC members.

Name: _____

Title: _____

Institution: _____

Address: _____

City: _____

State & Zip: _____

Phone: _____

Email: _____

****Seating is limited so please respond as soon as possible****



Conquering the Communication Challenge

March 1, 2012

“What If...of Hershey” Restaurant

845 E. Chocolate Ave.
Hershey, PA 17033

Hosted by:

*Carrie Bell & Tom Stipe
Penn State Hershey Medical Center*

Special Thanks to



DIRECTIONS

For Driving Directions, please visit the “What If...of Hershey” Restaurant website at:

www.whatifdining.com

SPEAKERS

Theresa Erb – Ms. Erb is the Assistant Director of Human Resources Training and Development for the Penn State Hershey Medical Center. Her education includes a Bachelor of Science in Nursing with a Master’s in Education Training and Development. Ms. Erb has over 30 years experience in professional development.

Tracey-Lynn Aust – Ms. Aust is the Administrative Manager of Education Services for WellSpan Health. Her education includes Bachelor of Science degree in Sociology with a minor in Psychology and a Master of Business degree with a concentration in Human Resources. Ms. Aust has worked for WellSpan Health for over 20 years.

AGENDA

- 8:30 Continental Breakfast & Sign-in
9:00 Welcome & Announcements
9:15 *Personal Communication Styles*
Presenter: Theresa Erb
10:15 Break
10:30 Ms. Erb continued
11:00 Lunch – Visit the Vendor Tables!
12:30 *Point Well Taken!*
Presenter: Tracey-Lynn Aust
2:15 Adjourn